
Riser Safety
Program

Riser Safety Program – Notice of Work to be Performed

Columbia Gas will upgrade the service line connection to the gas meter at the address below, within the next several weeks:

This work is part of our Riser Safety Program, done at no direct cost to you. In most cases, any digging that is necessary will be done by hand with a shovel. If there is any disturbance to the surrounding area, we will restore your property as soon as possible and as weather permits.

We need access

- **We will need access to your home or building to restore your gas service once the work is complete.** Your gas service will be shut off while our crew performs maintenance. To restore service, we must check for leaks and safe operation of your gas-burning appliances.
- **A few days in advance, a representative of Columbia Gas will leave a reminder notice at your home or building.** This will include a direct phone number to our riser safety personnel performing the work. Our representative will be in your neighborhood through the day and evening to restore your service after the work is performed.
- **You do not need to call us or take any action at this time.**

For your safety and satisfaction

Columbia Gas ID badges

Our representatives carry Columbia Gas ID badges, and they will be happy to show them to you before entering your home to restore service (see the sample badge at right).

For more information

Visit our web site at www.ColumbiaGasOhio.com or call 1-800-344-4077. More information about natural gas safety is available at safegasohio.org.

