



## **NOPEC mailing natural gas and electric enrollment letters to residents**

Eligible residents and small businesses in NOPEC member communities will receive enrollment letters for NOPEC's natural gas and electric aggregation programs in April. NOPEC is a governmental energy aggregation chosen by 240 Ohio communities to supply natural gas and/or electricity to residents and small businesses in their communities.

The Public Utilities Commission of Ohio (PUCO) requires NOPEC to send enrollment letters to eligible natural gas customers every two years and to eligible electric customers every three years.

To enroll in NOPEC's Standard Program Price Options for either gas or electric, customers do not need to take any action. They will automatically be enrolled beginning with the June 2023 meter read date. This makes it easy and convenient to take advantage of being a member of Parma's chosen aggregation program. NOPEC's program price is negotiated exclusively for NOPEC member communities to deliver consistent, competitive pricing.

NOPEC also offers Monthly Variable Rate programs, 12- or 24-month Fixed Term programs and even 100 percent renewable electric options. To enroll in one of these options, consumers must call NOPEC's Customer Care Center at **855-NOPEC-01 (855-667-3201)**. Enrollment in the Monthly Variable Rate programs is limited and subject to availability. Current customers already enrolled in the electric or natural gas Monthly Variable Rate options will need to contact NOPEC's Customer Care Center at **855-667-3201** to elect to stay in the variable rate program. For more information on these options, visit [nopec.org/letter](https://www.nopec.org/letter).

If a consumer does not wish to participate in NOPEC's natural gas or electric aggregation, the resident must notify NOPEC by either filling out and mailing back the opt-out form attached to the enrollment letter, faxing the opt-out form to 440-774-4422 or calling NOPEC's Customer Care Center at **855-667-3201** no later than the date indicated in the letter.

NOPEC only provides the natural gas or electric supply the consumer uses. The local utility will continue to provide all the other functions, including delivery, repair, billing and customer service. The customer will continue to receive only one bill.

For more information about NOPEC, visit [www.nopec.org](https://www.nopec.org).